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Quality Policy

The management of Italauto car S.r.l., in order to better compete in a very challenging market and to provide a product that is increasingly responsive to customer requirements, considers quality assurance and continuous improvement of the effectiveness of the quality management system as priority and strategic management elements.

The management establishes targets, commitments, responsibilities and assigns adequate resources to achieve these objectives.

The management aims to achieve the following general targets:

- the constant search for increasingly adequate answers to the needs and expectations of customers for their maximum satisfaction;
- the search for continuous improvement of the Quality Management System and all its processes;
- considering UNI EN ISO 9001:2015 certification and its application as the starting point for the continuous improvement of the organisation and the products supplied;
- the need for the organisation to consider its environmental impact and to manage risks and opportunities taking into account climate change and involving the parties concerned (ISO 9001:2015/Amd 1:2024);
- comply with all mandatory requirements.

It operates with:

- transparency in internal and external communication processes;
- with care and attention in customer relations;
- seeking the full involvement and sharing of parties concerned;
- with an organisation oriented towards an increasing degree of flexibility, involvement and training of human resources;
- considering UNI EN ISO 9001:2015 certification as the starting point for continuous organisational and product improvement.

The Management is committed to ensuring that the quality policy is

- formalised by the signature of the Management and the Quality Management Manager;
- brought to everyone's attention by posting it in the meeting places;
- understood through training, discussions and in-depth studies;
- implemented and its application ascertained through audits;
- contains measurable quality targets;
- updated through its Management Review.

Management

ITALAUTO CAR SRL

Quality Managers

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